

General Information for Hotel Asmara Palace



Hotel Asmara Palace, Eritrea is a 5-star property offering luxury accommodation in the heart city's of Asmara.

Mixing traditional Eritrean hospitality with a modern metropolitan feel, guests can enjoy the facilities and comfort of the hotel's 170 stunning guest rooms and suites. Guest rooms are extremely spacious, classically furnished and all feature luxury bathrooms.

Guests of Hotel Asmara Palace can enjoy a range of recreational facilities which include a fantastic indoor /outdoor swimming pool and fitness center, including a range of body treatments and massages, as well as steam room and Turkish bath.

The hotel features a number of different restaurants offering a wide range of international cuisine. Guests can enjoy themed- buffets, the hotel's famous Monday brunch or seafood specialties.

Hotel Asmara Palace is located on Warsay Street; opposite the international fairground adjacent to the UN head Quarters. 2KM from Asmara International Airport and 4KM from Downtown.

Hotel Facilities

General

Restaurant, 24-Hour Front Desk , Business center service , Newspapers, Terrace, Non-Smoking Rooms, Rooms/Facilities for Disabled Guests, Elevator, Express Check-In / Check-Out, Safety Deposit Box, Luggage Storage.

Activities

Fitness Center, Massage, Turkish / Steam Bath, Indoor / Outdoor Swimming Pool, Two Ground Tennis, Squash, Yoga, Children Playground, Mini Football / Volleyball

Services

Room Service, Meeting/Banquet Facilities, Business Center, Laundry, Dry Cleaning, Currency Exchange, Shoe Shine, Tour Desk, Fax/Photocopying/Scanning and Binding (Laminating).

Internet

Wired and wireless Internet is available in Business service center, Lobby and Terrace areas and costs NKF 78.00 per hour.

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Guest Parking

Free private parking is possible on site.

Check-In From 15:00 hours

Check-Out Until 12:00 hours

Cancellation

If cancelled up to 1 day before the date of arrival, no fee will be charged.

If cancelled later or in case of no-show, the first night will be charged.

Children and Extra Beds

All children under 12 years stay free of charge when using existing bedding.

- All children under 2 years stay free of charge for cots.
- All older children or adults are charged \$ 40.00 per night and person for extra beds.
- Maximum capacity of extra beds/babycots in a room is 1.
- Extra beds and baby cots are upon request and need to be confirmed by the hotel.
- Supplements will not be calculated automatically in the total costs and have to be paid separately in the hotel.

Pets

Pets are not allowed.

Reservation Terms & Conditions

Standard hotel check in is 15:00hrs and check out time is 12:00hrs. Guest arriving before 15:00hrs will be accommodated as rooms become available. Guaranteed early check in will be charged as an additional night.

Early check in before 5:00hrs will be charged full night and after 5:00hrs and before 15:00hrs will be charged 50% of the nightly room rate. Late check out after 12:00hrs and before 18:00hrs will be charged 30% charge of the nightly room rate and after 18:00hrs and before 21:00hrs will be charged 50% of the nightly room rate which has been confirmed above. Late check out after 21:00hrs will be charged as a full night.

All reservation requests are subjected to availability and we will contact you within 24hrs with the confirmation number or an available alternative. All guests settling their own account will be required to establish credit upon check in.